

The page range of each issue is as follows:

(1) Jan./Feb.	40:1-64
(2) Mar./Apr.	40:65-132
(3) May/June	40:133-92
(4) July/Aug.	40:193-252
(5) Sept./Oct	40:253-316
Supplement	40:1-36ELIB
(6) Nov./Dec.	40:317-80

@ Your Library Campaign
The Campaign for America's Libraries
Launches New Web Site, 40:34ELIB

A

ACCESS TO INFORMATION

Bridging the Gap Between Information Haves and Have-Nots ("Tales"), 40:9ELIB

ADMINISTRATION

Evolving Virtues: Library Administrative Skills ("Perspectives"), 40:268-72

Fast and Slow Lanes of the Information Highway: Librarian Decision Making about Electronic Information Services, 40:294-97

AFRICAN AMERICAN STUDIES

Library Plays Jukebox to Teach African American History ("Tales"), 40:331

Akin, Lynn

Marketing Principles, Guaranteed, 40:350-53

ALA CORE VALUES TASK FORCE

The Search for Librarianship's Core Values ("Perspectives"), 40:149-53

Alessio, Amy

Teen Author Creates a New World: An Interview with Amelia Atwater-Rhodes ("Book Talk"), 40:155-56

Alward, Donna J.

The Big Stretch: Making Library Conferences Relevant to Small and Rural Public Libraries, 40:328-29

AMARILLO PUBLIC LIBRARY (Tex.)

An Eight-Year-Old Can Do This Job ("Tales"), 40:146

Ammon, Bette

Some Part of My Soul Needs the Wild: An Interview with Dorothy Hinshaw Patent ("Book Talk"), 40:212-14

Anhang, Abe

Whatever Happened to the Chicken Who Crossed the Road? ("Verso"), 40:12

ANN ARBOR DISTRICT LIBRARY (Mich.)

On the Road and Online: How Four Bookmobiles Got Connected, 40:99-101

ARAPAHOE LIBRARY DISTRICT (Colo.)

Animal Crackers, Milk, and a Good Book: Creating a Successful Early Childhood Literacy Program, 40:166-69

ATWATER-RHODES, AMELIA

Teen Author Creates a New World: An Interview with Amelia Atwater-Rhodes ("Book Talk"), 40:155-56

AUDIOBOOKS

Kalamazoo Library First to Offer Digital Audiobooks ("Tales"), 40:205

Kalamazoo's Cutting-Edge Digital Audio Books Project ("News"), 40:242-43,246

AUSTIN PUBLIC LIBRARY (Tex.)

Storytime for the Young and Old ("Tales"), 40:266

PUBLIC LIBRARIES INDEX TO VOLUME 40 2001

PREPARED BY
JANET RUSSELL

AUTHOR PROGRAMS

"A Cup of Coffee and a Good Book—It's a Natural" ("Tales"), 40:20

Monkee Business at the Clearwater Public Library ("Tales"), 40:21

AUTHORS. See Book Talk (column)

AWARDS

2001 PLA Service Award Winners, 40:81

Denver PL Ranked First in Nation ("Tales"), 40:146-47

Ezra Jack Keats Awards for Outstanding Children's Books Winners Honored by NYPL ("Tales"), 40:267

First Independent E-Book Awards ("Tales"), 40:204

PLA Announces 2001 Service Award Winners ("News"), 40:182-83

Public Libraries Article Contest Winners ("News"), 40:121

Texas Library Receives National Music Award ("Tales"), 40:84

B

BACKPACK LENDING PROGRAMS

Wheeler Memorial Library Blazes Trails with Backpack Project ("Tales"), 40:84

Williamsburg Regional Library Offers Park Packs ("Tales"), 40:267

Backus, Joyce. See Miller, Naomi

BALTIMORE COUNTY PUBLIC LIBRARY (Md.)

"How May I Help You?" in Cyberspace ("Internet Spotlight"), 40:157-58

BASS, RICK

The Power of Language to Promote Change: An Interview with Rick Bass ("Book Talk"), 40:27-29

BELVEDERE-TIBURON LIBRARY (Calif.)

A Patron-Owned Library: How Residents of Two Communities in California Built Their Own Independent Library, 40:359-63

BETECK, ELLIS

An International Perspective: An Interview with Ellis Beteck ("InterViews"), 40:30-31

BIBLIOGRAPHIES

Ten (or So) Best Articles about E-books and E-publishing, 40:33-34ELIB

Voluntary Simplicity and the Public Library, 40:50

Bishop, Kay, and Anthony Salvaggi

Responding to Developmental Stages in Reference Service to Children, 40:354-58

BOOK GROUPS

Online Tutoring and Book Discussion Groups ("Tales"), 40:9-10ELIB

BOOK REVIEWS, 40:60-61,125,129,186-87, 244-46,307,313,365-66,368

Anniversaries and Holidays, 40:60-61

Basic Library Skills, 40:244-46

Best Books for Young Adults, 40:365

Building Electronic Library Collections, 40:307

Buying Books: A How-to-Do-It Manual for Librarians, 40:366

Developing Reference Collections and Services in an Electronic Age, 40:307,313

Digital Reference in the New Millennium, 40:244

Enoch Pratt Free Library Brief Guide to Reference Sources, 40:307,313

Evaluating Reference Services, 40:186

The Future of Cataloging, 40:125,129

Get Them Talking: Managing Change Through Case Studies and Case Study Discussion, 40:366,368

Hold Them in Your Heart, 40:246

Intellectual Freedom and Social Responsibility in American Librarianship, 40:365

Learning About Books & Libraries, 40:61

Library Training for Staff and Customers, 40:125

Managing the Internet Controversy, 40:366

A Place at the Table: Participating in Community Building, 40:60

Preservation: Issues and Planning, 40:186-87

Selecting and Managing Electronic Resources, 40:307

Story Programs: A Source Book of Materials, 40:187

Tools of Our Trade III, 40:125

Whither the Postmodern Library? 40:365-66

Women in U.S. History: A Resource Guide, 40:246

BOOK SALES

Ten Bucks Buys a Box of Books ("Tales"), 40:21

BOOK STORES

One Happy Library User ("Verso"), 40:264

Book Talk (column)

Be Willing to Break Your Own Heart: An Interview with Elizabeth McCracken, 40:91-92

The Corporate Mystic: An Interview with Gay Hendricks, 40:338-39,343

The Power of Language to Promote Change: An Interview with Rick Bass, 40:27-29

Sitting in a Room and Hating Yourself: An Interview with David Sedaris ("Book Talk"), 40:273-76

Some Part of My Soul Needs the Wild: An Interview with Dorothy Hinshaw Patent ("Book Talk"), 40:212-14

Teen Author Creates a New World: An Interview with Amelia Atwater-Rhodes, 40:155-56

BOOKMOBILES

On the Road and Online: How Four Bookmobiles Got Connected, 40:95-101

BOOKS AND READING

Thinking Outside the Book ("Editor's Note"), 40:260,262

BOSTON PUBLIC LIBRARY (Mass.)
 Online Tutoring and Book Discussion Groups ("Tales"), 40:9-10ELIB
 Boyden, Lynn and James Weiner
 For the Public Good: Sustainability Demonstration in Public Library Building Projects, 40:44-46
 Brady, Dianne. See Langley, Linda Parker
 Bromberg, Peter
 Statewide Supplemental Reference Service: New Jersey's Model for Backup Reference, 40:235-39
BROOKLYN PUBLIC LIBRARY (N.Y.)
 Brooklyn Public Library Announces New Distance Learning Initiative ("Tales"), 40:331
 Brown, Jeffrey L.
 Making a Huge Difference in So Many Little Ways ("Perspectives"), 40:23-24
BROWN COUNTY LIBRARY (Wisc.)
 Give a Kid a Book ("Tales"), 40:147
 Bryan, Robin
 Circulating E-book Readers: The Charlotte-Mecklenburg Experience, 40:21-26ELIB
BUFFALO AND ERIE COUNTY PUBLIC LIBRARY (N.Y.)
 Mark Twain Celebration at the Buffalo and Erie County Public Library ("Tales"), 40:266-67
 Shovel Off to Buffalo ("Tales"), 40:83-84
 By the Book (column), 40:60-61, 125, 129, 186-87, 244-46, 307, 313, 365-66, 368

C

Cadieux, Joseph
 Ten (or So) Best Articles about E-books and E-publishing, 40:33-34ELIB
CAMDEN COUNTY LIBRARY (N.J.)
 Statewide Supplemental Reference Service: New Jersey's Model for Backup Reference, 40:235-39
CAMPAIGN FOR AMERICA'S LIBRARIES
 The Campaign for America's Libraries Launches New Web Site, 40:34ELIB
CARNEGIE LIBRARIES
 Carnegie and His Legacy: The Little Libraries That Could, 40:346-48
 For the Public Good: Sustainability Demonstration in Public Library Building Projects, 40:44-46
CATALOGS
 "How May I Help You?" in Cyberspace ("Internet Spotlight"), 40:157-58
CERTIFICATION
 Domain Competencies and Minnesota's Voluntary Certification Program, 40:228-34
CHARLOTTE-MECKLENBURG COUNTY PUBLIC LIBRARY (N.C.)
 Circulating E-book Readers: The Charlotte-Mecklenburg Experience, ELIB40:21-40:26
CHESTER COUNTY LIBRARY (Pa.)
 On the Road and Online: How Four Bookmobiles Got Connected, 40:96-98
CHICAGO PUBLIC LIBRARY
 Meeting Performance Appraisal Head-On, 40:178-80
CHILDREN'S LITERATURE
 Some Part of My Soul Needs the Wild: An Interview with Dorothy Hinshaw Patent ("Book Talk"), 40:212-14

CHILDREN'S PROGRAMS
 An Eight-Year-Old Can Do This Job ("Tales"), 40:146
 Chess Program Wins Outstanding Achievement Award ("Tales"), 40:330
 Family Literacy in Action: The Prime Time Family Reading Time Program, 40:160-65
 Give a Kid a Book ("Tales"), 40:147
 Kids Connect @ Danbury Public Library, 40:224-27
 Library Tech Programs for All Ages ("Tales"), 40:10ELIB
 Online Tutoring and Book Discussion Groups ("Tales"), 40:9-10ELIB
CHILDREN'S SERVICES
 "Read Right Now" Turns Waiting Rooms into Reading Rooms ("Tales"), 40:20
 Responding to Developmental Stages in Reference Service to Children, 40:354-58
 Vermont Children's Outreach Programs Receive Smith Grants ("Tales"), 40:21
 Williamsburg Regional Library Offers Park Packs ("Tales"), 40:267
 Clay, Edwin S. III
 Collection Development: Getting the Point ("Verso"), 40:265
CLEARWATER COUNTRYSIDE LIBRARY (Fla.)
 Monkee Business at the Clearwater Public Library ("Tales"), 40:21
CLEVELAND PUBLIC LIBRARY (Ohio)
 "How May I Help You?" in Cyberspace ("Internet Spotlight"), 40:157-58
 Coffman, Steve
 So You Want to Do Virtual Reference? 40:14-20ELIB
 Cohen, Steven M.
 2001: A Year in Review ("Internet Spotlight"), 40:342-43
 Beyond Google ("Internet Spotlight"), 40:215
 News on the Web ("Internet Spotlight"), 40:277
COLLECTION DEVELOPMENT
 Collection Development: Getting the Point ("Verso"), 40:265
 Filling the Verdi Vacuum, 40:290-93
COMMUNITY DEVELOPMENT
 Entering the Age of Relationships ("Verso"), 40:15-16
 Envisioning Tomorrow: One Participant's Reflections on ALA's Libraries Build Sustainable Communities Preconference, 40:17-18
 ULC Conference Discusses Libraries, Partnerships with Community Leaders ("News"), 40:56-57
 Urban Design and the Civic Process ("Verso"), 40:13-14
COMMUNITY INFORMATION NETWORKS
 Libraries and Community Technology ("Verso"), 40:327, 329
COMMUNITY TECHNOLOGY CENTERS
 Libraries and Community Technology ("Verso"), 40:327, 329
COMPENSATION
 Doing It for Free: The Real Value of LIS ("Editor's Note"), 40:140-42
COMPREHENSIVE COMMUNITY INITIATIVES
 Public Libraries and Comprehensive Community Initiatives for Youth Development, 40:282-88

COMPREHENSIVE DIGITAL REFERENCE SERVICE
 24/7 Reference ("Tales"), 40:9ELIB
 Connaway, Lynn Silipigni
 E-book Trends in Public Libraries, 40:27-29ELIB
CONTESTS
 Mark Twain Celebration at the Buffalo and Erie County Public Library ("Tales"), 40:266-67
CONTINUING EDUCATION
 Brooklyn Public Library Announces New Distance Learning Initiative ("Tales"), 40:331
 Lifelong Learning for Librarians ("Verso"), 40:145
 Making the Grade in Distance Learning, 40:30-32ELIB
 PLANning for Takeoff: Partnering Librarians and NASA ("Verso"), 40:202-3
COOKBOOKS
 The Bitten Word ("Tales"), 40:205
COPYRIGHT
 Thinking Outside the Book ("Editor's Note"), 40:260, 262
CORE COMPETENCIES
 Domain Competencies and Minnesota's Voluntary Certification Program, 40:228-34
 Cross, Valerie
 Pinnacle of Customer Service: Partnerships ("Perspectives"), 40:85-86
CUBA CIRCULATING LIBRARY (N.Y.)
 Internet Access in Rural Areas ("Tales"), 40:10ELIB
CULTURE KITS
 Culture Kits Available at Davenport PL ("Tales"), 40:20
CUSTOMER SERVICE
 Customer Service and Public Libraries ("Perspectives"), 40:85-89
CYBERMOBILES
 Wireless Technology ("Tales"), 40:9ELIB

D

Daly, Kathleen Evans
 Urban Design and the Civic Process ("Verso"), 40:13-14
 Voluntary Simplicity and the Public Library, 40:48-53
DANBURY PUBLIC LIBRARY (Conn.)
 Kids Connect @ Danbury Public Library, 40:224-27
DAVENPORT PUBLIC LIBRARY (Iowa)
 Culture Kits Available at Davenport PL ("Tales"), 40:20
 Decandido, GraceAnne A.
 Geographic Information Systems: Mapping the Territory ("TechNotes"), 40:34, 36
DENVER PUBLIC LIBRARY (Colo.)
 Denver PL Ranked First in Nation ("Tales"), 40:146-47
 Denver Public Library to Waive Overdue Book Fines ("Tales"), 40:206
DES MOINES PUBLIC LIBRARY (Iowa)
 Road Trip Survivor 2001 at the Public Library of Des Moines ("Tales"), 40:330
DETROIT PUBLIC LIBRARY (Mich.)
 Detroit Public Library System and Digital Magnet Partner to Offer Interactive Technology for the Masses ("Tales"), 40:266

DEVELOPMENTALLY DISABLED USERS

Public Libraries and People with Mental Retardation, 40:115-20

DIGITIZATION PROJECTS

Our Town's Digital Library Project Preserves Local History ("Tales"), 40:20

Dilger-Hill, Jeannie. See Marjamaa, Mary Anne C.

DISABLED USERS

Enhanced Services for People with Disabilities at Montclair PL ("Tales"), 40:83

DISTANCE LEARNING

Brooklyn Public Library Announces New Distance Learning Initiative ("Tales"), 40:331

Making the Grade in Distance Learning, 40:30-32ELIB

DOGS

Rosa Keller Library Going to the Dogs ("Tales"), 40:84

Dowling, Brendan

Be Willing to Break Your Own Heart: An Interview with Elizabeth McCracken ("Book Talk"), 40:91-92

Sitting in a Room and Hating Yourself: An Interview with David Sedaris ("Book Talk"), 40:273-76

E

E-BOOKS

Circulating E-book Readers: The Charlotte-Mecklenburg Experience, 40:21-26ELIB

E-book Trends in Public Libraries, 40:27-29ELIB

E-books ("Tales"), 40:9ELIB

First Independent E-Book Awards ("Tales"), 40:204

Further Information on E-Books, 40:22ELIB

The Pros and Cons of E-books: The New Jersey Experience, 40:6-8ELIB

Ten (or So) Best Articles about E-books and E-publishing, 40:33-34ELIB

There's No such Thing as an E-book ("Editor's Note"), 40:5,13ELIB

Editor's Note (column)

Doing It for Free: The Real Value of LIS, 40:140-42

One-Stop Shopping at the Public Library, 40:72

Something to Offend Everyone, 40:8,14

Thank a Mentor, Be a Mentor, 40:324, 326,337

There's No such Thing as an E-book, 40:5,13ELIB

Thinking Outside the Book, 40:260,262

When Words Fail Us, 40:200-201

ELECTRONIC REFERENCE

So You Want to Do Virtual Reference? 40:14-20ELIB

ELECTRONIC RESOURCES

Fast and Slow Lanes of the Information Highway: Librarian Decision Making about Electronic Information Services, 40:294-97

Elsner, Edward J.

Legal Aspects of Internet Filtering in Public Libraries, 40:218-22

ENOCH PRATT FREE LIBRARY (Md.)

Innovative Outreach ("Tales"), 40:9ELIB

ENVIRONMENT

The ALA SRRT Task Force on the Environment ("Perspectives"), 40:22-23

EVALUATION OF SERVICES

Gate Count at the Virtual Library ("Tech Talk"), 40:216-17

EVALUATION OF STAFF

Meeting Performance Appraisal Head-On, 40:178-80

EXHIBITS

Art @ the Library ("Tales"), 40:205

F

FAIRFAX COUNTY PUBLIC LIBRARY (Va.)

Collection Development: Getting the Point ("Verso"), 40:265

FARMINGDALE PUBLIC LIBRARY (N.Y.)

Farmingdale PL Head-Injury Collection ("Tales"), 40:147

FILTERING

Board Votes to Support ALA Challenge to CIPA ("From the President"), 40:73

Legal Aspects of Internet Filtering in Public Libraries, 40:218-22

Foster, Janet

"How May I Help You?" in Cyberspace ("Internet Spotlight"), 40:157-58

Kids Connect @ Danbury Public Library, 40:224-27

Seniors in Cyberspace ("Internet Spotlight"), 40:93-94

Sustainable Living in an Interconnected World ("Internet Spotlight"), 40:35-36

From the President (column)

Board Votes to Support ALA Challenge to CIPA, 40:73

New PLA Programs, 40:261

Planning for PLA's Future, 40:325

The Plan's the Thing, 40:201

Who Will Succeed in the 21st Century, 40:9

A Year in Review: June 2000-June 2001, 40:141-42

FUND-RAISING. See also BOOK SALES

The Bitten Word ("Tales"), 40:205

Building Libraries, Building Community: The Wilmington Experience, 40:38-42

A Patron-Owned Library: How Residents of Two Communities in California Built Their Own Independent Library, 40:359-63

FUNDING SOURCES

Going for the Green: How Public Libraries Get State Money, 40:298-304

G

Garvey, Toni

New PLA Programs ("From the President"), 40:261

Planning for PLA's Future ("From the President"), 40:325

The Plan's the Thing ("From the President"), 40:201

GEOGRAPHIC INFORMATION SYSTEMS

Geographic Information Systems: Mapping the Territory ("TechNotes"), 40:34,36

GEORGE MASON REGIONAL LIBRARY (Va.)

"A Cup of Coffee and a Good Book—It's a Natural" ("Tales"), 40:20

GOSHEN PUBLIC LIBRARY (Ind.)

Pinnacle of Customer Service: Partnerships ("Perspectives"), 40:85-86

Gotsch, Paula

An International Perspective: An Interview with Ellis Beteck ("InterViews"), 40:30-31

GRANTS

Farmingdale PL Head-Injury Collection ("Tales"), 40:147

Library Receives Grant for Strengthening Families Project ("Tales"), 40:21

New South Tulsa County Library to Be Built on Donated Land ("Tales"), 40:20-21

Vermont Children's Outreach Programs Receive Smith Grants ("Tales"), 40:21

GRIDLEY, ROBIN

One-Stop Shopping for Librarians at TheLibraryPlace.com: An Interview with Robin Gridley ("InterViews"), 40:12-13ELIB

Gross, Melissa, and Matthew L. Saxton

Who Wants to Know? Imposed Queries in the Public Library, 40:170-76

H

HARTFORD PUBLIC LIBRARY (Conn.)

Hartford Public Library Introduces Midnight Reference Service ("Tales"), 40:84

HAWAII PUBLIC LIBRARIES

Passport Applications Accepted Here ("Tales"), 40:206

HENDRICKS, GAY

The Corporate Mystic: An Interview with Gay Hendricks, 40:338-39,343

HIBBING PUBLIC LIBRARY (Minn.)

Library Receives Grant for Strengthening Families Project ("Tales"), 40:21

HOMEBOUND PATRONS

Touching the Hearts of the Homebound ("Tales"), 40:204

HUMAN RESOURCES

Domain Competencies and Minnesota's Voluntary Certification Program, 40:228-34

Evolving Virtues: Library Administrative Skills ("Perspectives"), 40:268-72

I

ICONNECT PROGRAM

Internet Courses . . . for Families ("Tales"), 40:10ELIB

INDEPENDENT E-BOOK AWARDS

First Independent E-Book Awards ("Tales"), 40:204

INDIANAPOLIS-MARION COUNTY PUBLIC LIBRARY (Ind.)

The House That Readers Built ("Tales"), 40:205-6

Innovative Outreach ("Tales"), 40:9ELIB

Instructions to Authors, 40:128-29

INTERNATIONAL LIBRARIES

An International Perspective: An Interview with Ellis Beteck ("InterViews"), 40:30-31

INTERNET. See also FILTERING; Internet Spotlight; WEB SITES

Handling Tough Internet Questions, 40:10

Internet Access in Rural Areas ("Tales"), 40:10ELIB

Internet Courses . . . for Families ("Tales"), 40:10ELIB

Kids Connect @ Danbury Public Library, 40:224-27

Privacy under Siege: Cookies in the Library ("Verso"), 40:80-81

Internet Spotlight (column)

- 2001: A Year in Review, 40:342-43
- Beyond Google, 40:215
- "How May I Help You?" in Cyberspace, 40:157-58
- News on the Web, 40:277
- Seniors in Cyberspace, 40:93-94
- Sustainable Living in an Interconnected World, 40:35-36

InterViews (column)

- An International Perspective: An Interview with Ellis Beteck, 40:30-31
- One-Stop Shopping for Librarians at TheLibraryPlace.com: An Interview with Robin Gridley, 40:12-13ELIB
- Questa: The Making of an Online Library, 40:11ELIB

J

- Jankowska, Maria Anna
 - The ALA SRRT Task Force on the Environment ("Perspectives"), 40:22-23
- JEFFERSON COUNTY PUBLIC LIBRARY (Colo.)
 - Ten Bucks Buys a Box of Books ("Tales"), 40:21
- JOE BARNHART BEE COUNTY LIBRARY (Tex.)
 - Art @ the Library ("Tales"), 40:205
- Johnson, Carol P.
 - Domain Competencies and Minnesota's Voluntary Certification Program, 40:228-34

K

- KALAMAZOO PUBLIC LIBRARY (Mich.)
 - Kalamazoo Library First to Offer Digital Audiobooks ("Tales"), 40:205
 - Kalamazoo's Cutting-Edge Digital Audio Books Project ("News"), 40:242-43,246
- Kay, Linda
 - The Pros and Cons of E-books: The New Jersey Experience, 40:6-8ELIB
- KIOSKS
 - Innovative Outreach ("Tales"), 40:9ELIB

L

- Lacroix, Eve-Marie. See Miller, Naomi
- LAMAN PUBLIC LIBRARY (Ark.)
 - Wireless Technology ("Tales"), 40:9ELIB
- Langley, Linda Parker, Dianne Brady, and Michael Sartisky
 - Family Literacy in Action: The Prime Time Family Reading Time Program, 40:160-65
- LIBRARIANS
 - One-Stop Shopping for Librarians at TheLibraryPlace.com: An Interview with Robin Gridley ("InterViews"), 40:12-13ELIB
 - The Truth about Librarians ("Verso"), 40:143
- LIBRARIANSHIP
 - Anthem ("Perspectives"), 40:332-37
 - When Words Fail Us ("Editor's Note"), 40:200-201
- LIBRARY BUILDINGS
 - Building a Library in Rwanda ("Tales"), 40:204
 - Building Libraries, Building Community: The Wilmington Experience, 40:38-42
 - Carnegie and His Legacy: The Little Libraries That Could, 40:346-48

- Customer Service and Public Library Building Design and Management ("Perspectives"), 40:87-88
- New South Tulsa County Library to Be Built on Donated Land ("Tales"), 40:20-21
- A Patron-Owned Library: How Residents of Two Communities in California Built Their Own Independent Library, 40:359-63
- For the Public Good: Sustainability Demonstration in Public Library Building Projects, 40:44-46
- Urban Design and the Civic Process ("Verso"), 40:13-14

LIBRARY CARDS

- First the Supermarket, Now the Library: Key-chain Cards at Nashville PL ("Tales"), 40:20
- Nashville Public Library Receives Award for Library Card Design ("Tales"), 40:331

LIBRARY HOTEL

- Library Hotel ("Tales"), 40:330

LIBRARY OF CONGRESS

- First Lady Laura Bush Is Honorary Chair of New Library of Congress National Reading Promotion Program ("Tales"), 40:330-31

Link, Terry

- Entering the Age of Relationships ("Verso"), 40:15-16

Lisker, Pete

- Lifelong Learning for Librarians ("Verso"), 40:145

LITERACY

- Animal Crackers, Milk, and a Good Book: Creating a Successful Early Childhood Literacy Program, 40:166-69
- Family Literacy in Action: The Prime Time Family Reading Time Program, 40:160-65
- Top Titles for Adult New Readers ("News"), 40:183-84

LOBBYING

- Twenty-first Century Libraries Need Twenty-first Century Funding ("Tales"), 40:204-5

LOCAL HISTORY

- Our Town's Digital Library Project Preserves Local History ("Tales"), 40:20
- The Saginaw Images Project ("News"), 40:184,187

Long, Sarah

- Introduction to This Special Issue, 40:10

LYON, BECKY J.

- The National Library of Medicine and Health Information for the Public, 40:107-9

Lyons, Dianne Boulterice, ed.

- Tales from the Front (column), 40:20-21, 83-84,146-147

M

- Maloney, Donna L.
 - Meeting Performance Appraisal Head-On, 40:178-80
- Marjamaa, Mary Anne C, Bob Purrenhage, Jeannie Dilger-Hill, and Rachel Yanikoglu
 - On the Road and Online: How Four Bookmobiles Got Connected, 40:95-101
- MARKETING
 - Marketing Principles, Guaranteed, 40:350-53
- MASSACHUSETTS PREVENTION CENTER LIBRARY
 - Massachusetts Prevention Center Library Now Open in Springfield ("Tales"), 40:146

Maurizi, Dennis

- Carnegie and His Legacy: The Little Libraries That Could, 40:346-48

Mazzolini, Deborah

- A Patron-Owned Library: How Residents of Two Communities in California Built Their Own Independent Library, 40:359-63

McCants, Clyde T.

- Filling the Verdi Vacuum, 40:290-93

- McCook, Kathleen de la Peña and Rachel Meyer
 - Public Libraries and Comprehensive Community Initiatives for Youth Development, 40:282-88

MCCRACKEN, ELIZABETH

- Be Willing to Break Your Own Heart: An Interview with Elizabeth McCracken ("Book Talk"), 40:91-92

McGinnis, Leslie

- My Involvement in Sustainable Community Development ("Perspectives"), 40:24-25

MEDICAL REFERENCE

- Breast Cancer Month Observed at Southwick PL ("Tales"), 40:146
- Farmingdale PL Head-Injury Collection ("Tales"), 40:147
- The Making of Medlineplus, 40:111-13
- Massachusetts Prevention Center Library Now Open in Springfield ("Tales"), 40:146
- The National Library of Medicine and Health Information for the Public, 40:107-9

MENTORING

- Thank a Mentor, Be a Mentor ("Editor's Note"), 40:324,326,337
- Meyers, Rachel. See McCook, Kathleen de la Peña
- Miller, Naomi, Eve-Marie Lacroix, and Joyce Backus
 - The Making of Medlineplus, 40:111-13

MINNESOTA VOLUNTARY CERTIFICATION PROGRAM

- Domain Competencies and Minnesota's Voluntary Certification Program, 40:228-34

MONROE COUNTY LIBRARY SYSTEM (N.Y.)

- Twenty-first Century Libraries Need Twenty-first Century Funding ("Tales"), 40:204-5

MONROE COUNTY PUBLIC LIBRARY (Ind.)

- On the Road and Online: How Four Bookmobiles Got Connected, 40:98-99

MONTCLAIR PUBLIC LIBRARY (N.J.)

- Enhanced Services for People with Disabilities at Montclair PL ("Tales"), 40:83

MUSIC COLLECTIONS

- Filling the Verdi Vacuum, 40:290-93

N

NASA

- PLANning for Takeoff: Partnering Librarians and NASA ("Verso"), 40:202-3

NASHVILLE PUBLIC LIBRARY (Tenn.)

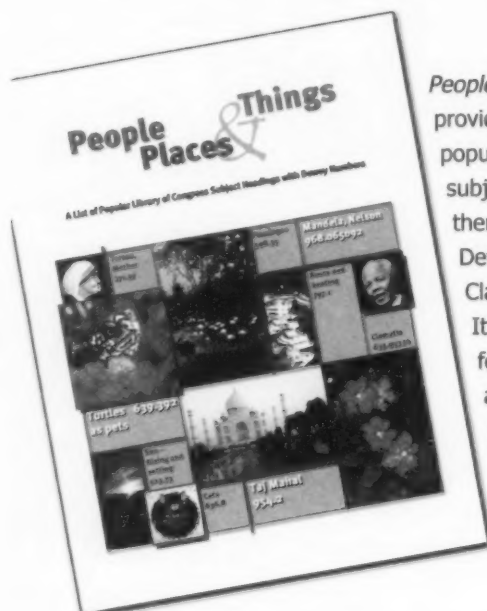
- First the Supermarket, Now the Library: Key-chain Cards at Nashville PL ("Tales"), 40:20

- Nashville Public Library Receives Award for Library Card Design ("Tales"), 40:331

NATIONAL LIBRARY OF MEDICINE

- The Making of Medlineplus, 40:111-13
- The National Library of Medicine and Health Information for the Public, 40:107-9

Make browsing easier for your users



People, Places & Things provides a list of over 50,000 popular Library of Congress subject headings and pairs them with corresponding Dewey Decimal Classification numbers. It makes browsing easier for your library users and simplifies your classification efforts.

To order your copy of *People, Places & Things* (\$100) or receive a free catalog, contact us at:
www.oclc.org/fp Fax: 1-888-339-3921

It's a big world. We've organized it.
Dewey Decimal Classification

**OC
LC** Forest
Press

Publisher of the Dewey Decimal Classification®
A division of OCLC Online Computer Library Center, Inc.

Dewey, Dewey Decimal Classification, Forest Press and OCLC are registered trademarks of OCLC Online Computer Library Center, Incorporated.

NEW HANOVER COUNTY PUBLIC LIBRARY (N.C.)

Building Libraries, Building Community: The Wilmington Experience, 40:38-42

NEW JERSEY LIBRARIES

The Pros and Cons of E-books: The New Jersey Experience, 40:6-8ELIB

Statewide Supplemental Reference Service: New Jersey's Model for Backup Reference, 40:235-39

NEW YORK PUBLIC LIBRARY (N.Y.)

Ezra Jack Keats Awards for Outstanding Children's Books Winners Honored by NYPL ("Tales"), 40:267

"How May I Help You?" in Cyberspace ("Internet Spotlight"), 40:157-58

NEWBURGH FREE LIBRARY (N.Y.)

Library Programs Targeted to Underserved Residents ("Tales"), 40:10ELIB

News from PLA, 40:56-58,61,121-23,182-84,187,242-43,246,305,364

NEWS MEDIA

News on the Web ("Internet Spotlight"), 40:277

Noah, Carolyn

Making the Grade in Distance Learning, 40:30-32ELIB

O

Oakes, Susan, and Diane E. Virbick

Animal Crackers, Milk, and a Good Book: Creating a Successful Early Childhood Literacy Program, 40:166-69

OCEAN COUNTY LIBRARY SYSTEM (N.J.)

The Bitten Word ("Tales"), 40:205

O'Connor, Daragh

Privacy under Siege: Cookies in the Library ("Verso"), 40:80-81

OUTREACH SERVICES

Innovative Outreach ("Tales"), 40:9ELIB

Library Programs Targeted to Underserved Residents ("Tales"), 40:10ELIB

"Read Right Now" Turns Waiting Rooms into Reading Rooms ("Tales"), 40:20

Touching the Hearts of the Homebound ("Tales"), 40:204

Vermont Children's Outreach Programs Receive Smith Grants ("Tales"), 40:21

OVERDUE BOOKS

Denver Public Library to Waive Overdue Book Fines ("Tales"), 40:206

P

PARLIN MEMORIAL LIBRARY (Mass.)

Chess Program Wins Outstanding Achievement Award ("Tales"), 40:330

PATENT, DOROTHY HINSHAW

Some Part of My Soul Needs the Wild: An Interview with Dorothy Hinshaw Patent ("Book Talk"), 40:212-14

Paynter, David M.

Building Libraries, Building Community: The Wilmington Experience, 40:38-42

PERSONNEL

Meeting Performance Appraisal Head-On, 40:178-80

Perspectives (column)

Anthem, 40:332-37

Customer Service and Public Libraries, 40:85-89

Evolving Virtues: Library Administrative Skills, 40:268-72

Learning from Our Mistakes, 40:207-11

Public Libraries and the Sustainable Communities Movement, 40:22-26

The Search for Librarianship's Core Values, 40:149-53

PINDER, JO ANN

2002 PLA Election Results, 40:242

PLA

2002 PLA Election Results, 40:242

PLA Association Symposium Draws Record Number of Attendees ("News"), 40:182

PLA Membership Survey Results ("News"), 40:57

The Plan's the Thing ("From the President"), 40:201

A Year in Review: June 2000-June 2001 ("From the President"), 40:141-42

PLA Library Services Cluster

Kalamazoo's Cutting-Edge Digital Audio Books Project ("News"), 40:242-43,246

The Saginaw Images Project ("News"), 40:184-87

PLA Resources for Adult New Readers Committee

Top Titles for Adult New Readers ("News"), 40:183-84

PLANNING

Planning for PLA's Future ("From the President"), 40:325

Sioux City PL Involves the Community in Library Planning ("Tales"), 40:21

POETRY

Read Your Favorite Poem at the Library ("Tales"), 40:330

POLICIES AND PROCEDURES

Learning from Our Mistakes ("Perspectives"), 40:207-11

PORTAGE COUNTY PUBLIC LIBRARY (Wisc.)

Wireless Technology ("Tales"), 40:9ELIB

PRIME TIME FAMILY READING TIME

Family Literacy in Action: The Prime Time

Family Reading Time Program, 40:160-65

Pritchard, John

Planning for Improved Customer Service at the State Level ("Perspectives"), 40:86-87

PRIVACY

Privacy under Siege: Cookies in the Library ("Verso"), 40:80-81

PROGRAMS

Breast Cancer Month Observed at Southwick PL ("Tales"), 40:146

Medieval Maestro Teaches Chant ("Tales"), 40:205

Passport Applications Accepted Here ("Tales"), 40:206

Read Your Favorite Poem at the Library ("Tales"), 40:330

Rosa Keller Library Going to the Dogs ("Tales"), 40:84

A Tower of Books for Literacy ("Tales"), 40:147

Traveling Teddy Bear Project ("Tales"), 40:146
Voluntary Simplicity and the Public Library, 40:48-53

PUBLIC LIBRARIES

Public Libraries Article Contest Winners ("News"), 40:121

PUBLIC LIBRARIES, ROLE OF

One-Stop Shopping at the Public Library ("Editor's Note"), 40:72

Whatever Happened to the Chicken Who Crossed the Road? ("Verso"), 40:12

Purrenhage, Bob. See Marjamaa, Mary Anne C.

Q

QUESTIA

Questia: The Making of an Online Library ("InterViews"), ELIB40:11

R

RANSOM, MARCIA

Customer Service and Public Library Building Design and Management ("Perspectives"), 40:87-88

Raymer, Anne C.

Envisioning Tomorrow: One Participant's Reflections on ALA's Libraries Build Sustainable Communities Preconference, 40:17-18

READERS' ADVISORY

Readers' Advisory Services: Taking It All Online ("Tech Talk"), 40:344-45

REFERENCE INTERVIEW

Who Wants to Know? Imposed Queries in the Public Library, 40:170-76

REFERENCE SERVICES. See also ELECTRONIC REFERENCE

24/7 Reference ("Tales"), 40:9ELIB

Hartford Public Library Introduces Midnight Reference Service ("Tales"), 40:84

Responding to Developmental Stages in Reference Service to Children, 40:354-58

Statewide Supplemental Reference Service: New Jersey's Model for Backup Reference, 40:235-39

Ries-Taggart, Jennifer T., ed.

Tales from the Front, 40:9-10ELIB, 204-5, 266-67, 330-31

ROCKY RIVER PUBLIC LIBRARY (Ohio)

Touching the Hearts of the Homebound ("Tales"), 40:204

Ronan, Catherine

Libraries and Community Technology ("Verso"), 40:327, 329

ROSA KELLER LIBRARY (La.)

Rosa Keller Library Going to the Dogs ("Tales"), 40:84

Runge, Kay K.

Board Votes to Support ALA Challenge to CIPA ("From the President"), 40:73

The Corporate Mystic: An Interview with Gay Hendricks, 40:338-39, 343

Who Will Succeed in the 21st Century ("From the President"), 40:9

A Year in Review: June 2000-June 2001 ("From the President"), 40:141-42

RURAL LIBRARIES

The Big Stretch: Making Library Conferences Relevant to Small and Rural Public Libraries, 40:328-29

Internet Access in Rural Areas ("Tales"), 40:10ELIB

RWANDA

Building a Library in Rwanda ("Tales"), 40:204

S

Sager, Don, ed.

Anthem ("Perspectives"), 40:332-37

Customer Service and Public Libraries ("Perspectives"), 40:85-89

Evolving Virtues: Library Administrative Skills ("Perspectives"), 40:268-72

Learning from Our Mistakes ("Perspectives"), 40:207-11

Public Libraries and the Sustainable Communities Movement ("Perspectives"), 40:22-26

The Search for Librarianship's Core Values ("Perspectives"), 40:149-53

SAGINAW PUBLIC LIBRARY (Mich.)

The Saginaw Images Project ("News"), 40:184, 187

SAINT LOUIS COUNTY LIBRARY (Mo.)

On the Road and Online: How Four Bookmobiles Got Connected, 40:95-96

SAINT PAUL PUBLIC LIBRARY (Minn.)

Medieval Maestro Teaches Chant ("Tales"), 40:205

Read Your Favorite Poem at the Library ("Tales"), 40:330

Salveggi, Anthony. See Bishop, Kay

Sartisky, Michael. See Langley, Linda Parker

Saxton, Matthew L. See Gross, Melissa

Schaefer, Steve W.

Going for the Green: How Public Libraries Get State Money, 40:298-304

SCHAUMBERG TOWNSHIP DISTRICT LIBRARY (Ill.)

The Yin and Yang of Customer Services ("Perspectives"), 40:87

SCHOOL LIBRARIES

Innovative School Library Programs ("Tales"), 40:10ELIB

SEARCH ENGINES

Beyond Google ("Internet Spotlight"), 40:215

SEDARIS, DAVID

Sitting in a Room and Hating Yourself: An Interview with David Sedaris ("Book Talk"), 40:273-76

SENIOR CITIZENS

Library Tech Programs for All Ages ("Tales"), 40:10ELIB

Seniors in Cyberspace ("Internet Spotlight"), 40:93-94

Storytime for the Young and Old ("Tales"), 40:266

SIDWELL FRIENDS UPPER SCHOOL (D.C.)

Innovative School Library Programs ("Tales"), 40:10ELIB

SIOUX CITY PUBLIC LIBRARY (Iowa)

Sioux City PL Involves the Community in Library Planning ("Tales"), 40:21

SMALL LIBRARIES

The Big Stretch: Making Library Conferences Relevant to Small and Rural Public Libraries, 40:328-29

Smith, Sally Decker

The Truth about Librarians ("Verso"), 40:143

SOUTHWICK PUBLIC LIBRARY (Mass.)

Breast Cancer Month Observed at Southwick PL ("Tales"), 40:146

SPANISH-SPEAKING USERS

Bienvenidos a las Bibliotecas de Condado de Washington! ("Tales"), 40:83

Monthly Information Forums for Latinos at Teton County Library ("Tales"), 40:147

SPRINGDALE PUBLIC LIBRARY (Ark.)

Customer Service and Public Library Building Design and Management ("Perspectives"), 40:87-88

Staples, Susan

Fast and Slow Lanes of the Information Highway: Librarian Decision Making about Electronic Information Services, 40:294-97

STATE LIBRARY ADMINISTRATIVE AGENCY

Going for the Green: How Public Libraries Get State Money, 40:298-304

Sullivan, Edward T.

Teenagers Are Not Luggage: They Don't Need Handling ("Verso"), 40:75-77

Sullivan, Michael

One Happy Library User ("Verso"), 40:264

SUMMER READING PROGRAMS

The House That Readers Built ("Tales"), 40:205-6

Summerford, Steve

Sustainable Communities ("Perspectives"), 40:25

SUSTAINABILITY

Envisioning Tomorrow: One Participant's Reflections on ALA's Libraries Build Sustainable Communities Preconference, 40:17-18

An International Perspective: An Interview with Ellis Beteck ("InterViews"), 40:30-31

Introduction to This Special Issue, 40:10

Public Libraries and the Sustainable Communities Movement ("Perspectives"), 40:22-26

Something to Offend Everyone ("Editor's Note"), 40:8, 14

Sustainable Living in an Interconnected World ("Internet Spotlight"), 40:35-36
Whatever Happened to the Chicken Who Crossed the Road? ("Verso"), 40:12

T

Tales from the Front (column), 40:9-10ELIB, 20-21,83-84,146-47,204-5,266-67,330-31
TAMPA-HILLSBOROUGH COUNTY PUBLIC LIBRARY (Fla.)

Public Libraries and Comprehensive Community Initiatives for Youth Development, 40:282-88

A Tower of Books for Literacy ("Tales"), 40:147
Tech Talk (column)

Gate Count at the Virtual Library, 40:216-17
One Search Interface Fits All, 40:280-81
Readers' Advisory Services: Taking It All Online, 40:344-45

TECHNOLOGY

Detroit Public Library System and Digital Magnet Partner to Offer Interactive Technology for the Masses ("Tales"), 40:266
Learning from Our Mistakes ("Perspectives"), 40:207-11

Library Tech Programs for All Ages ("Tales"), 40:10ELIB

TechNotes (column)

Geographic Information Systems: Mapping the Territory, 40:34-36

TETON COUNTY LIBRARY (Wyo.)

Monthly Information Forums for Latinos at Teton County Library ("Tales"), 40:147
Teens Take Charge of Their Cars ("Tales"), 40:267

You Go Girl! Workshop ("Tales"), 40:204

THELIBRARYPLACE.COM

One-Stop Shopping for Librarians at TheLibraryPlace.com: An Interview with Robin Gridley ("InterViews"), 40:12-13ELIB

Toch, M. Uri

The Yin and Yang of Customer Services ("Perspectives"), 40:87

Tour, Debra E.

PLANning for Takeoff: Partnering Librarians and NASA ("Verso"), 40:202-3

TULSA CITY-COUNTY LIBRARY (Okla.)

Library Plays Jukebox to Teach African American History ("Tales"), 40:331
New South Tulsa County Library to Be Built on Donated Land ("Tales"), 40:20-21

U

UNIVERSITY AT BUFFALO SIS

University at Buffalo to Offer Doctoral Degrees ("Tales"), 40:331

Urban Libraries Council

ULC Conference Discusses Libraries, Partnerships with Community Leaders ("News"), 40:56-57

V

Vaillancourt, Renée

Doing It for Free: The Real Value of LIS ("Editor's Note"), 40:140-42

One-Stop Shopping at the Public Library ("Editor's Note"), 40:72

One-Stop Shopping for Librarians at TheLibraryPlace.com: An Interview with Robin Gridley ("InterViews"), 40:12-13ELIB

The Power of Language to Promote Change: An Interview with Rick Bass ("Book Talk"), 40:27-29

Questia: The Making of an Online Library ("InterViews"), 40:11ELIB

Something to Offend Everyone ("Editor's Note"), 40:8,14

Thank a Mentor, Be a Mentor ("Editor's Note"), 40:324,326,337

There's No such Thing as an E-book ("Editor's Note"), 40:5,13ELIB

Thinking Outside the Book ("Editor's Note"), 40:260,262

When Words Fail Us ("Editor's Note"), 40:200-1

VAL VERDE COUNTY LIBRARY (Tex.)

Texas Library Receives National Music Award ("Tales"), 40:84

VALUES

The Search for Librarianship's Core Values ("Perspectives"), 40:149-53

VERDI, GIUSEPPE

Filling the Verdi Vacuum, 40:290-93

VERMONT DEPARTMENT OF LIBRARIES

Traveling Teddy Bear Project ("Tales"), 40:146

Vermont Children's Outreach Programs Receive Smith Grants ("Tales"), 40:21

VERNON AREA PUBLIC LIBRARY DISTRICT (Ill.)

Patron Suggestions Result in Library Improvements ("Tales"), 40:84

Verso (column)

The Big Stretch: Making Library Conferences Relevant to Small and Rural Public Libraries, 40:328-29

Entering the Age of Relationships, 40:15-16
Libraries and Community Technology, 40:327,329

Lifelong Learning for Librarians, 40:143

Privacy under Siege: Cookies in the Library, 40:80-81

Teenagers Are Not Luggage: They Don't Need Handling, 40:75-77

The Truth about Librarians, 40:143

Urban Design and the Civic Process, 40:13-14

Whatever Happened to the Chicken Who Crossed the Road? 40:12

VIDEOS

Bienvenidos a las Bibliotecas de Condado de Washington! ("Tales"), 40:83

Virbick, Dianne E. See Oakes, Susan

VOLUNTARY SIMPLICITY

Voluntary Simplicity and the Public Library, 40:48-53

VOLUNTEERS

A Patron-Owned Library: How Residents of Two Communities in California Built Their Own Independent Library, 40:359-63

W

Walling, Linda Lucas

Public Libraries and People with Mental Retardation, 40:115-20

WASHINGTON COUNTY COOPERATIVE LIBRARY SERVICES (Ore.)

Bienvenidos a las Bibliotecas de Condado de Washington! ("Tales"), 40:83

"Read Right Now" Turns Waiting Rooms into Reading Rooms ("Tales"), 40:20

WEB SITES. See also INTERNET

2001: A Year in Review ("Internet Spotlight"), 40:342-43

The Campaign for America's Libraries Launches New Web Site, 40:34ELIB

Gate Count at the Virtual Library ("Tech Talk"), 40:216-17

"How May I Help You?" in Cyberspace ("Internet Spotlight"), 40:157-58

One Search Interface Fits All ("Tech Talk"), 40:280-81

Readers' Advisory Services: Taking It All Online ("Tech Talk"), 40:344-45

Weiner, James. See Boyden, Lynn

WHEELER MEMORIAL LIBRARY (Mass.)

Wheeler Memorial Library Blazes Trails with Backpack Project ("Tales"), 40:84

WILLIAMS, TROY

Questia: The Making of an Online Library ("InterViews"), 40:11ELIB

WILLIAMSBURG REGIONAL LIBRARY (Va.)

Williamsburg Regional Library Offers Park Packs ("Tales"), 40:267

Wilson, Paula

Gate Count at the Virtual Library ("Tech Talk"), 40:216-17

One Search Interface Fits All ("Tech Talk"), 40:280-81

Readers' Advisory Services: Taking It All Online ("Tech Talk"), 40:344-45

WIRELESS TECHNOLOGY

Wireless Technology ("Tales"), 40:9ELIB

WORTHINGTON PUBLIC LIBRARY (Ohio)

Our Town's Digital Library Project Preserves Local History ("Tales"), 40:20

Y

Yanikoglu, Rachel. See Marjamaa, Mary Anne C.
YOUNG ADULT LITERATURE

Teen Author Creates a New World: An Interview with Amelia Arwater-Rhodes ("Book Talk"), 40:155-56

YOUNG ADULT PROGRAMS

Library Tech Programs for All Ages ("Tales"), 40:10ELIB

Road Trip Survivor 2001 at the Public Library of Des Moines ("Tales"), 40:330

Teens Take Charge of Their Cars ("Tales"), 40:267

You Go Girl! Workshop ("Tales"), 40:204

YOUNG ADULT SERVICES

Public Libraries and Comprehensive Community Initiatives for Youth Development, 40:282-88

Teenagers Are Not Luggage: They Don't Need Handling ("Verso"), 40:75-77

Z

Ziarnik, Natalie, ed.

By the Book, 40:60-61,125,129,186-87, 244-46,307,313,365-66,368

